### Vehicle # [ ]

### Contact Information
- **Name:**
- **Phone:**
- **E-mail:**
- **Department:**

### General Information
- **Year:**
- **Make:**
- **Model:**
- **VIN:**
- **Mileage:**

### Preliminary Diagnosis
**Why are you bringing your vehicle in for service today?**
- [ ] Scheduled PM Service
- [ ] Safety Inspection
- [ ] Warning lights on
- [ ] Unusual noise
- [ ] Unusual smell

### Symptoms

#### Brakes
- [ ] ABS
- [ ] Grinding
- [ ] Hard/soft pedal
- [ ] Pedal fade
- [ ] Parking brake
- [ ] Pulling
- [ ] Pulsating
- [ ] Squeaking
- [ ] Vibrating

#### Cooling/Heating/AC
- [ ] Overheating
- [ ] Leaking coolant
- [ ] Unusual smell

#### Drivability
- [ ] Check engine light on
- [ ] Hard to start
- [ ] Lack of power
- [ ] Surging
- [ ] Misfire
- [ ] Ping
- [ ] Idle problem
- [ ] Fuel problem
- [ ] Unusual smell

#### Electrical
- [ ] Charging System
- [ ] Blown Fuses
- [ ] Equipment Malfunction
- [ ] Instrument light on
- [ ] Lamps out
- [ ] Battery
- [ ] Other: [ ]

#### Engine
- [ ] Leaking fluids
- [ ] Exhaust noise/rattle
- [ ] Hard to start
- [ ] Lack of power
- [ ] Making noise

#### Tires/Wheels/Suspension/Steering
- [ ] Irregular tire wear
- [ ] Pulling
- [ ] Vibrations
- [ ] Clunks/noise
- [ ] Steering whine/groan
- [ ] Leaking fluids
- [ ] Other: [ ]

### Occurrence
- **How Often:**
- **When:**
- **While:**

#### Brakes
- [ ] Always
- [ ] Sometimes
- [ ] Rarely
- [ ] Other: [ ]
- [ ] Accelerating
- [ ] Decelerating
- [ ] Cruising
- [ ] On corners
- [ ] At _______ MPH

#### Cooling/Heating/AC
- [ ] Always
- [ ] Sometimes
- [ ] Rarely
- [ ] Other: [ ]
- [ ] Accelerating
- [ ] Decelerating
- [ ] Cruising
- [ ] On corners
- [ ] At _______ MPH

#### Drivability
- [ ] Always
- [ ] Sometimes
- [ ] Rarely
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#### Electrical
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- [ ] Sometimes
- [ ] Rarely
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#### Engine
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- [ ] Sometimes
- [ ] Rarely
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- [ ] Accelerating
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- [ ] Cruising
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- [ ] At _______ MPH

#### Tires/Wheels/Suspension/Steering
- [ ] Always
- [ ] Sometimes
- [ ] Rarely
- [ ] Other: [ ]
- [ ] Accelerating
- [ ] Decelerating
- [ ] Cruising
- [ ] On corners
- [ ] At _______ MPH

### Other (briefly explain problem/concern):